TERMS AND CONDITIONS

Booking your Holiday: Booking can be made via telephone, fax, e-mail or in person.

Peak periods: Minimum of 5 days or arrangement.

Deposit: 50% is required on confirmation of booking to secure.

Balance of payment: Due on arrival. Optional extras payable on departure.

Payment method: Direct or internet deposit, cash, company or travel agent voucher. ALL MAJOR CREDIT ARE ACCEPTED. Banking details appear on invoice.

CANCELLATION POLICY: The full deposit will be forfeited (or the credit card will be debited) if the booking is cancelled 7 or less days before arrival. In addition, in December, 50% of the deposit will be forfeited (or the credit card will be debited) if the booking is cancelled from 7 to 21 days before arrival.

CREDIT CARDS: When giving credit card details, please supply the card holder's name (exactly as it appears), card number, expiry date and CVV number (last 3 digitals on the back of the card next to the signature).

Rates: Rates quoted include breakfast (unless otherwise stated), VAT INCLUDED.

Damages Surety: B&B- The Guest will make good any damages or loss caused by him/herself or his/her party and this will be charged to the final account to be paid on departure.

Self catering & whole house rentals – R3600.00 refundable damage surety deposit is payable by the guest on confirmation of booking. This amount less any cost for repair, replacement & excessive cleaning, will be repaid within 10 days of departure.

Arrival and Departure Time:
Arrival Day: from 14:00 Departure Day: by 10:00
Arrivals later than 19:00 or by arrangement.
Guests are welcome to make use of all facilities outside of these times (swimming pool, lounge etc…) and to store their luggage for the day if required by prior arrangements with management.

Smoking: Please note that this is a non smoking establishment as per law ???, smoking outdoors only.

Cleaning: Daily by management.
The Guest is responsible for the condition of the room and its entire contents during the accommodation period, fair wear and tear accepted. Excessive cleaning to be deducted from damage surety deposit.

Indemnity: The management shall not be liable for, and the Guest waives/abandons any claims of whatever nature including but not limited to that for theft, injury, loss or damage against the management, whether arising from the management's fault, negligence or otherwise.

Right of admission reserved.

I hereby accept the above stated Terms and Conditions and personally take full liability for the total invoice amount.

Signature…….. Date……

Print Name…….